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gorenje

DETAILED INSTRUCTIONS FOR USE OF UPRIGHT REFRIGERATOR AND FREEZER



www.gorenje.com

We thank you for the confidence you have shown by purchasing our appliance which is designed to simplify your life. To make the use of the product easier, we have supplied detailed instructions for use, and installation instructions supplied on a separate sheet. The instructions should allow you to learn about your new appliance as quickly as possible.

We wish you find a lot of pleasure in its use.

The appliance is intended solely for household use.

The refrigerator is intended for storing fresh food at temperatures above 0°C.
The freezer is intended for freezing fresh food and for long-term storage of frozen food (up to one year, depending on the type of food).

Please visit our website where you can enter your appliance model number, indicated on the rating plate or the warranty sheet, to find detailed description of your appliance, tips on use, troubleshooting, service information, instructions for use etc.



http://www.gorenje.com

Link to the EU EPREL database
The QR code on the energy label supplied with the appliance provides a web link to the registration of this appliance in the EU EPREL database. Keep the energy label for reference together with the user manual and all other documents provided with this appliance.

It is possible to find information related to the performance of the product in the EU EPREL database using the link https://eprel.ec.europa.eu and the model name and product number that you can find on the rating plate of the appliance.

For more detailed information about the energy label, visit www.theenergylabel.eu.



Important safety warning



General information and tips



Protecting the environment



Do not wash in the dishwasher

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IMPORTANT NOTES AND PRECAUTIONS

BEFORE USING THE APPLIANCE FOR THE FIRST TIME

Before connecting the appliance to the power mains, please read carefully the instructions for use which describe the appliance and its correct and safe use. The instructions apply to several appliance types/models; thus, settings or equipment may be described herein which is not available in your appliance. We recommend saving this instruction manual for future reference and attach it to the appliance if it is sold in the future.
The instruction manual includes the NO FROST version/ model of the freezer which is fitted with a fan and in which the defrosting process is automatic (only with some models).

Check for any damage or irregularities on your appliance. If you find your appliance is damaged, notify the retailer from which you have purchased the appliance.

Before connecting the appliance to the power mains, let the appliance rest in a vertical position for a minimum of 2 hours. This will reduce the possibility of operation faults due to the effect of transport on the cooling system.

IMPORTANT SAFETY INSTRUCTIONS

WARNING! Risk of fire/flammable materials.

The appliance must be connected to the power mains and grounded in compliance with the effective standards and regulations.

WARNING! Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

Before cleaning the appliance, unplug it from the power mains (unplug the power cord from the wall outlet).

WARNING! If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

WARNING! When positioning the appliance, ensure the supply cord is not trapped or damaged.

If LED lighting does not work, call a service technician. Do not attempt a repair of the LED lighting yourself, as there is danger of contact with high voltage!

- WARNING! Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- WARNING! Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- WARNING! To avoid any hazard resulting from poor stability of the appliance, make sure it is installed as instructed.

Danger of frostbite

Never put frozen food in your mouth and avoid touching frozen food as this may cause frostnip or frostbite.

Safety of children and vulnerable persons

The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Cleaning and user maintenance shall not be made by children without supervision.

Remove the packaging intended to protect the appliance or particular parts during transport and keep it outside the reach of children.
It presents danger of injury or suffocation.

When removing a used appliance, disconnect the power cord, remove the door, and leave the shelves in the appliance. This will prevent children from locking themselves in the appliance.

For European markets only

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be made by children without supervision.

Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.

Warning regarding the refrigerant

The appliance contains a small amount of an environmentally friendly yet flammable gas R600a. Make sure that no parts of the cooling system are damaged. A gas leak is not hazardous to the environment, but it could cause eye injury or fire.
In case of a gas leak, ventilate the room thoroughly, disconnect the appliance from the power mains, and call a service technician.

IMPORTANT INFORMATION ON THE USE OF APPLIANCE

WARNING! This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

WARNING! Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

The appliance may not be used outdoors and it may not be exposed to rain.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

If the appliance will be out of use for an extended period of time, switch it off using the relevant button, and unplug it from the power mains. Empty the appliance, defrost it, clean it, and leave the door ajar.

In case of an error or power supply failure, do not open the freezer compartment unless the freezer has not operated for over 16 hours. After this period, use the frozen food or provide sufficient cooling (e.g. a replacement appliance).

Technical information on the appliance

Rating plate can be found in the appliance interior. It indicates data on voltage, gross and net volume, type and amount of refrigerant, and information on the climate classes.
If the language on the rating plate is not the language of your choice or the language of your country, replace it with the one supplied.

ENVIRONMENT PROTECTION

Packaging is made of environmentally friendly materials that can be recycled, disposed of, or destroyed without any hazard to the environment.

Removing an obsolete appliance

To protect the environment, take the obsolete appliance to an authorized home appliance collection centre.
Before doing so, do the following:

- disconnect the appliance from the power mains;
- do not allow children to play with the appliance.

WARNING! Do not damage the refrigerant circuit. This will also prevent pollution.

The symbol on the product or its packaging indicates that the product should not be treated as normal household waste. The product should be taken to an authorized collection centre for waste electric and electronic equipment processing. Correct disposal of the product will help prevent any negative effects on the environment and health of people which could occur in case of incorrect product removal. For detailed information on removal and processing of the product, please contact the relevant municipal body in charge of waste management, your waste disposal service, or the store where you bought the product.

ADVICE FOR SAVING POWER WITH REFRIGERATION APPLIANCES

- Install the appliance as specified in the instruction manual.
- Do not open the door more often than necessary.
- Occasionally make sure air circulation underneath the appliance is unobstructed.
- Condenser unit on the rear wall should be kept clean (see chapter Cleaning the appliance).
- If the gasket is damaged or does not provide a perfect seal for any reason, have it replaced as soon as possible.
- Store the food in tightly sealed containers or appropriate packaging.
- Before placing the food in the refrigerator, allow it to cool down to room temperature.
- Defrost frozen food in the refrigerator compartment.
- To make use of the entire freezer compartment interior volume, remove some of the drawers as described in the instruction manual.
- Defrost your conventional freezer when an approximately 3–5 millimetre layer of frost or ice has built up on the refrigerated surfaces.
- Make sure the layout of shelves in the compartment is uniform and that the food is placed so that the air can freely circulate in the appliance interior (observe the recommended placement of food as described in the instructions).
- In appliances with a fan, do not block the fan slots or vents.
- If you do not need the fan or the ionizer, switch them off to reduce power consumption.

INSTALLATION AND CONNECTION

SELECTING THE ROOM

- Install the appliance in a dry and well ventilated room. The appliance will operate correctly if the environment temperature is in the interval specified in the table. The appliance class is indicated on the rating plate / label with the basic information on the appliance.

Description	Class	Ambient temperature range °C	Relative humidity
Extended temperate	SN	+10 to +32	≤ 75%
Temperate	N	+16 to +32	
Subtropical	ST	+16 to +38	
Tropical	T	+16 to +43	

- Do not place an appliance in a room where temperature can drop to below 5 °C as this may cause abnormal appliance operation or failure!

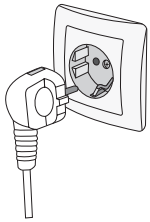
- After the installation, the appliance mains plug should be accessible!
- Do not place the appliance near appliances or devices radiating heat, such as a cooker, a stove, a radiator, water heater etc., and do not expose it to direct sunlight. The appliance should stand at least 3 cm away from an electric or gas cooker or at least 30 cm away from an oil or solid fuel stove. If the distance between such source of heat and the appliance is smaller, use an insulating panel.

Note: Place the appliance in a sufficiently large room. There should be at least 1 m^3 of space per 8 grams of refrigerant. Amount of refrigerant is indicated on the rating plate in the appliance interior.

- At the base of the kitchen unit intended for building in the integrated appliance, there should be at least 200 cm^2 free space, for adequate air circulation.
  On the upper part of the appliance the air is coming out, so try not to cover the opening for the outflow air.
  Ignoring this caution may result in damage to the appliance.

Note:
When installing the appliance side-by-side into kitchen cabinets, each appliance should be integrated into a separate cabinet.

CONNECTING THE APPLIANCE



- Connect the appliance to the power mains using the power cord. The wall outlet should be fitted with a ground contact (safety socket). Nominal voltage and frequency are indicated on the rating plate/label with basic information on the appliance.
- The appliance must be connected to the power mains and grounded in compliance with the effective standards and regulations. The appliance will withstand short-term deviations from the nominal voltage, but not more than +/- 6%.

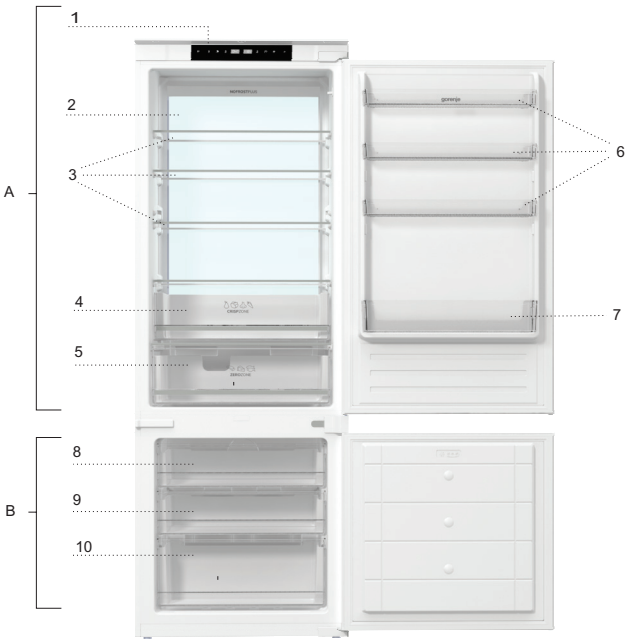
CHANGING THE DOOR OPENING DIRECTION AND INTEGRATING THE APPLIANCE INTO A CABINET

The process of changing the appliance door opening and integrating the appliance into a cabinet is described on the separate installation instructions supplied in the bag with the instruction manual.

APPLIANCE DESCRIPTION

Appliance interior equipment may change according to the appliance model.

This product contains a light source of energy efficiency class (G).



A Refrigerator

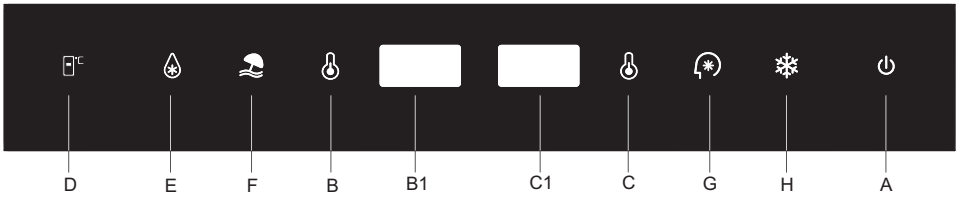
1 Control unit
2 LED lighting
3 Glass shelves
4 CrispZone fruit and vegetables drawer
5 ZeroZone* drawer
6 Low door shelves
7 Bottle shelve

B Freezer

8 Upper freezing and storage drawer
9 FreezeBox drawer for freezing and storage
10 Lower storage drawer

* Only in some models

OPERATING THE APPLIANCE



A Appliance on/standby key
B Refrigerator compartment temperature setting key
B1 Refrigerator compartment temperature display
C Freezer compartment temperature setting key
C1 Freezer compartment set temperature display
D ZeroZone temperature setting key
E Intensive cooling (super cool) on/off key
F Holiday mode (prolonged absence)
G Eco function on/off key
H Intensive freezing (fast freeze) on/off key

SWITCHING THE APPLIANCE ON/OFF



When you connect the appliance to the power mains for the first time, the appliance will be in standby mode (switched off, but powered).

Switching on the appliance: to switch on the appliance, press the **A** Key (5 seconds).

Switching off the appliance: to switch off the appliance, press the **A** key and hold it for a while (5 seconds). The appliance is in standby mode (it is still powered).

ADJUSTING THE TEMPERATURE IN THE APPLIANCE

- Appliance temperature is preset at the factory to the recommended setting, i.e. 5°C for the refrigerator compartment and -18°C for the freezer compartment.
- After the appliance is switched on, it may take several hours until the set temperature is reached. Do not place any food into the appliance before the temperature drops to the selected setting.



Use the **B** keys to set the temperature in the refrigerator compartment.

- Refrigerator compartment temperature can be set in the range from +2°C to 8°C.
- Each time **B** key is pressed, the temperature is increased by 1°C. Three seconds after the most recent key is pressed, the current setting is automatically stored as the most recent temperature setting for the refrigerator compartment of the appliance.
- Recommended temperature setting is 5°C.



Use the **C** key to set the temperature in the freezer compartment.

- Freezer compartment temperature can be set in the range from -15°C to -25°C.
- Each time **C** key is pressed, the temperature is increased by 1°C. Three seconds after the most recent key is pressed, the current setting is automatically stored as the most recent temperature setting for the freezer compartment of the appliance.
- Recommended temperature setting is -18°C.



Use the **D** key to set the temperature in the ZeroZone drawer.

- Drawer compartment temperature can be set in the range from -3°C to 3°C.
- Each time **D** key is pressed, the temperature is increased by 1°C. Three seconds after the most recent key is pressed, the current setting is automatically stored as the most recent temperature setting for the drawer compartment of the appliance.
- Recommended temperature setting is 0°C.
- This function you turn off by pressing **D** key for 5 seconds.

INTENSIVE COOLING (REFRIGERATOR COMPARTMENT)

- Use this setting after switching on the appliance for the first time, before cleaning, or before inserting a large amount of food.



To activate: to activate the intensive cooling (super cool) function, press the **E** key. A beep will be sounded and the super cool indicator will light up.

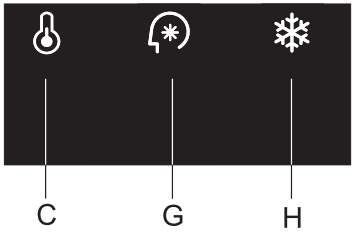
- Outer segments of the digit on the **B** display unit will light up in succession.

- While the intensive cooling (super cool) function is activated, freezer compartment temperature can be set or adjusted as usual.
- To change the refrigerator compartment temperature while the intensive cooling (super cool) function is activated, however, the intensive cooling function has to be deactivated first by pressing the **E** key.

To deactivate: to deactivate the intensive cooling (super cool) function, press the **E** key. You will hear a beep and the super cool indicator will no longer be lit. If the function is not deactivated manually, it will be deactivated automatically after approximately 24 hours.

INTENSIVE FREEZING (FREEZER COMPARTMENT)

- Use this setting after switching on the appliance for the first time, before cleaning, or before inserting a large amount of food.



To activate: to activate the intensive freezing (fast freeze) function, press the **H** key. You will hear a beep and the fast freeze indicator will light up.

- Outer segments of the digit on the **C** display unit will light up in succession.

- While the intensive freezing (fast freeze) function is activated, refrigerator compartment temperature can be set or adjusted as usual.
- To change the freezer compartment temperature while the intensive freezing (fast freeze) function is activated, however, the intensive freezing (fast freeze) function has to be deactivated first by pressing the **H** key.

To deactivate: to deactivate the intensive freezing (fast freeze) function, press the **H** key. You will hear a beep and the fast freeze indicator will no longer be lit. If the function is not deactivated manually, it will be deactivated automatically after approximately 24 hours.

ECO FUNCTION



To activate: to activate the eco function, press the **G** key. The eco mode indicator will light up. When this function is activated, the appliance operates under optimum settings.

To deactivate: to deactivate the eco function, again press the **G** key. The temperature will return to the most recent setting.
The eco function will also be deactivated when you use the **B** key to change the refrigerator compartment temperature setting, or when you activate any of the other extra functions.

HOLIDAY MODE (PROLONGED ABSENCE)



Use this function when you are away for a long period of time, for example when you are going on holiday or taking a long business trip.

To activate: to activate this function, press the **F** key. A beep will be sounded and the holiday mode indicator will light up.

- When this function is activated, the refrigerator compartment temperature will be set to 17°C and the freezer compartment temperature will be set to -18°C.

- Before activating this function, empty the refrigerator compartment, as any perishables left in this compartment may spoil.

To deactivate: to deactivate the function, press the **F** key again.

OPEN DOOR ALARM

If the refrigerator compartment door is open for too long, an acoustic alarm (repetitive beep) will be activated.
To switch off the alarm: to switch off the alarm, close the appliance door.

- If you leave the door open for more than 8 minutes, the alarm will no longer be sounded. Appliance operation will switch to safe mode in order to provide sufficient cooling and prevent food spoilage despite the open door.

HIGH TEMPERATURE ALARM

If the temperature inside the appliance is too high (>-1°C), an acoustic alarm will be activated (intermittent tone), and lowest temperature flash on **C1** display unit.

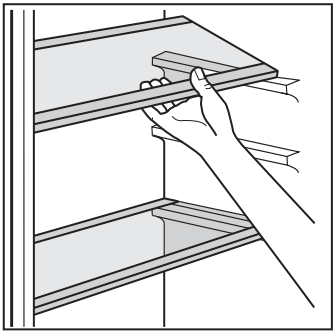
- Every time the appliance is switched on with the **A** key, there is a 24-hour delay in high temperature alarm operation. If the appliance does not reach the sufficiently low temperature in this period, the alarm will be activated.

Switching off the alarm:
- to acknowledge and switch off the acoustic alarm, press the key. When the key is pressed the first time, the alarm will be switched off and the highest temperature registered in the relevant compartment will be indicated on the **C1** display unit.

APPLIANCE INTERIOR EQUIPMENT

(* EQUIPMENT DEPENDS ON THE MODEL)

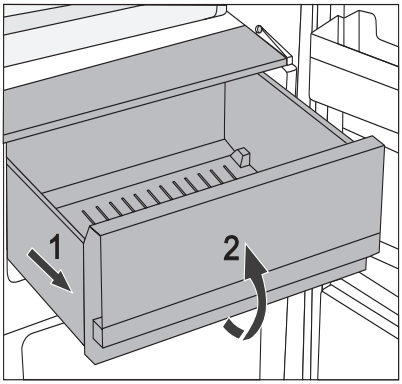
SHELF



- The walls of the refrigerator are equipped with a series of runners so that the shelves can be positioned as desired.

CrispZone – FRUIT AND VEGETABLE BIN

- The bin at the bottom of the refrigerator is intended for storing fruit and vegetables.

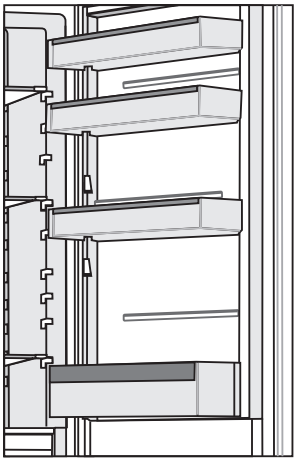


- Pulling out the bin:
  - Pull out the bin as far as it will go. Then, lift the front part and pull it out completely.

INTERIOR SIDE OF THE REFRIGERATOR DOOR

The shelves mounted on the interior side of the refrigerator door are intended for storing cheese, butter, eggs, yoghurt and other smaller packages, tubes, cans, etc. There is a bottle shelf at the lower end of the door.

ADJUSTABLE DOOR SHELVES



Interior side of the refrigerator door is fitted with shelves intended for storing cheese, butter, eggs, yoghurt, and other smaller packages, tubes, cans etc.

Maximum load on each door shelf is 5 kg.

RECOMMENDED DISTRIBUTION OF FOOD IN THE APPLIANCE

Sections in the refrigerator compartment:

- **upper part:** canned food, bread, wine, pastry etc.
- **middle part:** dairy products, ready-made meals, desserts, soft drinks, beer, cooked food, etc.
- **FreshZone bin:** - meat, meat produce, delicatessen;
- **Fruit and vegetable bin:** fresh fruit, vegetables, salads, root vegetables, potatoes, onions, garlic, tomatoes, sauerkraut, turnips etc.



Sections in the refrigerator compartment door:

- **upper/middle door bins:** eggs, butter, cheese etc.
- **lower door bins:** beverages, cans, bottles

Do not store fruit (bananas, pineapples, papaya, citruses) and vegetables (zucchini, eggplant, cucumbers, bell peppers, tomatoes, and potatoes) sensitive to low temperatures in the refrigerator.

Freezer sections:

- freezing, storing frozen food (see chapter Freezing and storing frozen food).

Do not store the following in the freezer: lettuce, eggs, apples, pears, grapes, peaches, yoghurt, soured milk, sour cream, and mayonnaise.

STORING FOOD IN THE REFRIGERATOR

IMPORTANT WARNINGS REGARDING FOOD STORAGE

Correct use of the appliance, appropriate packaging, maintaining the right temperature, and observing the food hygiene standards have a decisive impact on the quality of food storage.

Observe the expiry dates for the food, indicated on the packaging.

Food stored in the refrigerator should be kept in closed containers or in appropriate packaging to prevent it from emitting or receiving odours and humidity.

Do not store inflammable, volatile, and explosive substances in the refrigerator.

Bottles with high alcohol content should be tightly sealed and stored in an upright position.

Some organic solutions, essential oils in lemon and orange peel, butter acid, etc. may damage the plastic surfaces in case of a prolonged contact, causing damage and premature ageing of these materials.

Unpleasant odour warns of lacking cleanliness of the appliance or perished contents (see chapter Cleaning the Appliance).

If you are leaving home for a longer period of time, remove perishables from the refrigerator.

AVOID CONTAMINATION OF FOOD

To avoid contamination of food, please respect the following instructions:

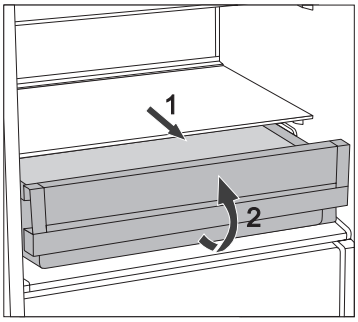
- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Regularly clean surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

ZeroZone DRAWER *

(Only in some models)

The **ZeroZone** compartment allows storing a wide variety of fresh food for up to three times longer than in a conventional refrigerator. The food stays fresh longer, retaining the flavour and nutrients.
The temperature in this drawer depends on the temperature settings in the refrigerator compartment, environment temperature, frequency of door opening, and amount of food placed in it.
For optimum performance, the drawer should be fully closed.

- When buying food, make sure it is fresh as this will determine the quality of the food, as well as how long it will keep in the fridge.
- Store the food in closed containers or appropriate packaging to prevent them from emitting or receiving odours and humidity.
- Take the food from the drawer 30 to 60 minutes before use to allow the aroma and flavour develop at room temperature.
- Food sensitive to low temperature and not appropriate for storage in the **ZeroZone** drawer include the following: pineapple, avocado, bananas, olives, potatoes, eggplant, cucumbers, beans, peppers (capsicum), melons, watermelons, pumpkins, squash, zucchini etc.



- To remove the drawer:
  - Pull out the drawer until it is blocked.
  - Lift it at the front and pull out completely.

FREEZING AND STORING FROZEN FOOD

FREEZING PROCEDURE

Maximum amount of fresh food that may be inserted at once is specified on the appliance rating plate. If the amount of food to be frozen exceeds the indicated amount, the quality of freezing will be inferior; in addition, the quality of the food already frozen will deteriorate.

- To make use of the entire freezer volume, remove all drawers. Place the food directly on the shelves and on the freezer bottom.

After this period of time, distribute the food evenly across the two drawers intended for freezing.

Make sure the fresh food is not in contact with the food that is already frozen.

- When freezing smaller amounts of food (1-2 kilograms), activating the super freeze function is not required.
- After 24 hours, the food can be moved to other freezer compartments and the freezing process can be repeated as necessary.

IMPORTANT WARNINGS ON FREEZING



Only use the freezer to freeze food appropriate for freezing. Always use quality and fresh food.

Select the most suitable packaging for the food and use the packaging correctly.

Make sure the packaging is air and water tight so that the food does not dry out and loose its vitamins.

Indicate the type of food, amount, and date of freezing on the packaging.

It is important that the food freezes quickly. Therefore, smaller packages are recommended. Refrigerate the food before freezing.

STORING INDUSTRIALLY FROZEN FOOD

- When storing and using frozen food, observe the manufacturer's instructions. Temperature and expiry date are indicated on the packaging.
- Only choose food with undamaged packaging, stored in freezers at temperatures of –18 °C or lower.
- Do not purchase food covered in frost as this indicates it has been partly thawed several times and that it is of inferior quality.
- Protect the food from thawing during transport. In case of an increase in temperature, storage time will be shorter and quality will deteriorate.

FROZEN FOOD STORAGE TIME

RECOMMENDED STORAGE TIME IN THE FREEZER

Type of food	Time
fruit, beef	from 10 to 12 months
vegetables, veal, poultry	from 8 to 10 months
Venison	from 6 to 8 months
Pork	from 4 to 6 months
finely chopped or ground meat	4 months
bread, pastry, cooked meals, lean fish	3 months
entrails	2 months
smoked sausage, fatty fish	1 month

DEFROSTING FROZEN FOOD

Freezing the food does not kill the microorganisms. After the food is defrosted or thawed, bacteria are re-activated and the food spoils quickly. Use the partially or completely defrosted food as soon as possible.
Partial thawing decreases the nutritive value of the food, particularly fruit, vegetables, and ready-to-eat food.

DEFROSTING THE APPLIANCE

AUTOMATIC REFRIGERATOR DEFROSTING

Refrigerator does not need defrosting because the ice on the back interior wall is thawed automatically.
Any accumulated ice will melt when the compressor unit is inactive. Drops will flow through an opening in the refrigerator rear wall into a tray fitted above the compressor, from where they will evaporate.

Make sure the opening in the back wall in the refrigerator interior is never blocked by food or any other object.

If an excessive layer of ice is formed on the rear wall of refrigerator interior (3–5 mm), switch off the appliance and defrost the appliance manually.

DEFROSTING A CONVENTIONAL FREEZER

- Defrost the freezer when an approximately 3–5 millimetre layer of frost or ice has built up.
- 24 hours before defrosting, activate the super freeze function to additionally cool the food (see section Freezing procedure).

After this period, remove the food from the freezer and protect them from defrosting.
- Switch off the appliance (see chapter Switching the appliance on/off) and unplug the power cord.
- Do not use a knife or any other sharp object to remove the frost, as you may damage the cooling system.
- To speed up the defrosting process, place a pot of hot water on the glass shelf.
- Clean and dry the appliance interior (see chapter Cleaning the Appliance).

DEFROSTING A NO FROST FREEZER

- The NO FROST freezer will defrost automatically. Occasional frost that may appear on the walls will disappear automatically.
- Build-up of ice or frost in the freezer compartment can be a result of abnormal use of appliance (door opened too frequently and/or too long, door not properly closed etc.). In this case, unplug the appliance, remove the food from the freezer and protect them from defrosting. Clean and dry the freezer interior. Before returning the frozen food into the freezer, switch on the appliance and select the desired setting.

CLEANING THE APPLIANCE

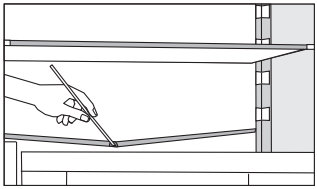
Before cleaning, unplug the appliance from the power mains – switch off the appliance (see chapter Switching the Appliance On/Off) and unplug the power cord from the wall outlet.

- Use a soft cloth to clean all surfaces. Cleaners that contain abrasive substances, acids, or solvents are not suitable for cleaning as they may damage the surface.

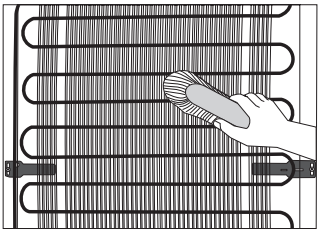
Clean the appliance **exterior** with water or a mild solution of suds. Lacquer-coated and aluminium surfaces may be cleaned with lukewarm water to which you have added a mild detergent. Use of cleaners with low alcohol content is allowed (e.g. window cleaners). Do not use cleaners containing alcohol for cleaning plastic materials.

Appliance **interior** can be cleaned with lukewarm water to which you can add some vinegar.

- Do not wash the parts of appliance interior equipment in a dishwasher as they may be damaged.



- A gutter and an opening for discharging the water from thawed frost deposits are located underneath the cooling panel that cools the refrigerator interior. The gutter and the opening may not be clogged. Inspect them often and clean if necessary (e.g. with a plastic straw).
- Frost or ice build-up, 3–5 mm thick, will increase power consumption. Therefore, it should be regularly removed (does not apply to NO FROST freezers). Do not use any sharp objects, solvents, or sprays.

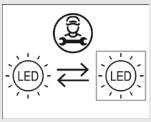


- **The condenser** unit mounted on the (exterior) back wall should always be kept clean, free of dust or deposits resulting from kitchen smoke or fumes. Occasionally clean the dust using a soft non-metal brush or a vacuum cleaner.

- After cleaning, switch the appliance back on and insert the food.

TROUBLESHOOTING

Problem:	Cause or remedy:
Appliance is connected to the power mains but it does not work.	• Make sure there is voltage in the power outlet and that the appliance is switched on.
Excessive build-up of ice on the back wall of refrigerator interior can be a result of the following:	• Door opened too frequently or too long. • Warm food placed in the refrigerator. • Food or containers in contact with the back interior wall of the refrigerator. • Poor door sealing. • If the seal is dirty or damaged, clean or replace it.
Build-up of ice or frost in the freezer interior may be a result of the following:	• Door opened too frequently or too long. • Door not properly closed. • Poor door sealing. • If the seal is dirty or damaged, clean or replace it.
Condensate (dew) on the shelf above the drawers:	• This is transient phenomenon which cannot be entirely avoided in periods of high environment temperature and humidity. It subsides when temperature and humidity are normalized. We recommend cleaning the drawers more frequently and wiping the droplets occasionally. • Open the humidity control slider. • Put food in bags or other packaging with a good seal.
Water is dripping/ leaking from the refrigerator:	• Clogged water discharge opening or water dripping past the water gutter. • Clean the blocked opening, e.g. using a plastic straw. • If a thick layer of ice builds up, defrost the appliance manually (see Defrosting the Appliance).
Door is difficult to open:	• If you are trying to open the freezer door after just having closed it, this could be difficult to do. As you open the door, some cool air escapes from the appliance and it is replaced by warm air from the environment. When this air is cooled, negative pressure is generated which results in problems as you try to open the door. After a few minutes, the condition is normalized and the door can be easily opened again.

Problem:	Cause or remedy:
LED lighting does not work:  	• If LED lighting does not work, call a service technician. • Do not attempt a repair of the LED lighting yourself, as there is danger of contact with high voltage!
F2 will appear on the display unit.	• Temperature sensor of ZeroZone fails. Call a service centre for repair.
F3 will appear on the display unit.	• Temperature sensor of fridge fails. Call a service centre for repair.
F4 will appear on the display unit.	• Temperature sensor of freezer fails. Call a service centre for repair.
F5 will appear on the display unit.	• Temperature sensor of defrosting fails. Call a service centre for repair.
2E will appear on the display unit.	• Fault of fan/motor in freezer. Call a service centre for repair.
CE will appear on the display unit.	• Communication fault between main board and display panel. Call a service centre for repair.

If the above tips do not resolve your problem, call the nearest authorized service centre and state the type, model, and serial number indicated on the appliance rating plate or label located in the appliance interior.

INFORMATION ABOUT APPLIANCE NOISE

Cooling in refrigerator freezers is made possible by a cooling system that also includes a compressor (and a fan with some appliances), which generates some noise. The level of noise depends on installation, proper use, and age of the appliance.

- After connecting the appliance to the power mains, compressor operation, or the sound of flowing liquid, may be somewhat louder. This is not a sign of malfunction and it will not affect the useful life of the appliance. In time, appliance operation and this noise will become quieter.
- Sometimes, unusual or loud noises may appear during appliance operation; these are mostly the result of improper installation:
  - The appliance must stand level and stable on a solid base.
  - The appliance may not be in contact with a wall or adjacent furniture.
  - Make sure the interior equipment sits firmly in its place and that the noise is not caused by rattling cans, bottles or other containers placed next to each other.
- Due to the higher workload on the cooling system when the door is opened more frequently or for a longer time, when a large amount of fresh food is introduced or when intensive freezing or cooling functions are activated, the appliance can temporarily generate more noise.

WE RESERVE THE RIGHT TO CHANGES THAT DO NOT AFFECT THE APPLIANCE FUNCTIONALITY.

02/2023